

Jeff Spencer

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Personal Summary

Ambitious and hard-working professional with a strong dedication to technology. Recognized for the ability to always find the answers and trusted to manage teams with complete autonomy. Skilled in a broad range of areas and has consistently displayed a talent to learn and adapt quickly. Well-rounded IT background with years of experience in Infrastructure Management and Application Development.

Key Skills

MySQL/Postgres Database Management / HTML & Graphic Design / Javascript (Ember.js, AngularJS, React.js) / Technical Troubleshooting / Team Leadership & Collaboration / Coaching & Team Management / Photoshop & Gimp / PHP (Laravel, CodeIgniter, Cake) / GoLang / Elm / Web Hosting / Networking / Jira & Confluence & Pivotal / WordPress / Salesforce / Heroku / Travis CI / Percy / (Linux/OSX/Windows) / Blockchain Development / Proficient in all aspects of email delivery and various services (Pardot, Sparkpost, AWeber, Constant Contact, MailChimp and all associated APIS) / AWS & Continuous Delivery

Professional Experience

B Lab- Software Engineer,

15 Waterloo Ave, Berwyn, PA 2018 - Present

Full Stack Engineer utilizing a broad range of technologies (Ember.js, Go, Laravel, PHP, AWS, PostgreSQL, Salesforce, Heroku, Travis CI, Elm, Drupal, Pardot, SparkPost, various internal/external APIs, and more). Strong focus on deprecating previous code base and implementing cleaner/faster solutions.

Lead developer for marketing site @ bcorporation.net and worked closely with the marketing/design team for various campaigns and promotions.

Achievements

- Designated Lead Engineer for Marketing Site in less than a year.
- Created a baseline for local development which significantly reduced the amount of time needed for PRs.
- Designed in-house replacement for Heroku Connect, which increased system reliability while saving the company thousands.
- Established relationship with third party contractors to work on specific portions of the marketing site to save engineering time.

Nectyr Productions - Senior Web Developer,

780 Falcon Circle, Suite 307, Warminster, PA 2015 - 2018

Work with various high-end clients to manage and design complex applications. Design, develop and maintain both front & back end functionality. Create secure web applications for various companies managing confidential information. Conduct layout design and construction for a variety of websites as assigned. Ensure consistent page appearance/behavior across major browsers & mobile devices.

Achievements

- Brought in numerous new clients without incentive, netting the company thousands.
- Developed multiple in house solutions to cut out third party services and reduce overhead.
- Due to excellent work ethic, allowed to work off site.
- Single handedly planned, designed, developed, and implemented over 9 applications spanning a broad area of expertise within a years time.
- Managed and guided team through work crisis and multiple lay-offs, resulting in being extremely understaffed.

AWeber Senior Team Lead & Operations Coordinator,

1100 Manor Drive, Chalfont, PA 2010 - 2015

Monitor the CS team and maintain a steady workflow. Seen as point-person for manager related issues and calls. Act as a role-model for associates to promote a healthy and efficient workplace. Assist with technical issues and escalate problems to the appropriate teams. Develop tools to streamline customer experience and manage all third party applications integrating with the service.

Achievements

- Promoted to Senior Team Lead after one year.
- Winner of the AWesome Award for excellent work ethic.
- Managed and guided team through multiple managerial/office transitions.
- Drastically expanded level of support provided by CS team.
- Promoted to CS Operations Coordination after three years.

Arcadia Computer Lab Manager,

450 S. Easton Road, Glenside, PA

2007-2009

Work-study through college campus. Helped manage site and provided technical support to departments across the campus.

Achievements

- Overturned rule preventing same work-study for multiple semesters due to efficiency.
- Reorganized IT Department to more efficiently handle incoming student requests.
- Effectively prioritized and organized work-loads that consistently changed weekly.
- Commended by Administration for consistency and efficiency of performance.

Staples EasyTech Associate,

8500 Henry Ave Philadelphia, PA

2005 - 2007

Provided tech support for a number of electronic devices sold through staples. Troubleshooting a variety of hardware, software, and network related issues.

Achievements

- Hired as sales associate and promoted to EasyTech within two months after displaying abilities.
- Maintained a 100% satisfaction rate with all EasyTech related customers.
- Offered position as Assistant Manager.
- Named Employee of the Month 8 times within two years of Employment with a team of twenty people.

Education History

LaSalle College Highschool - Attended: 2003 – 2007

8605 Cheltenham Avenue, Wyndmoor, PA 19038

215-487-4464

Arcadia University - Attended : 2007 - 2009

Major: Criminal Justice / Japanese

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